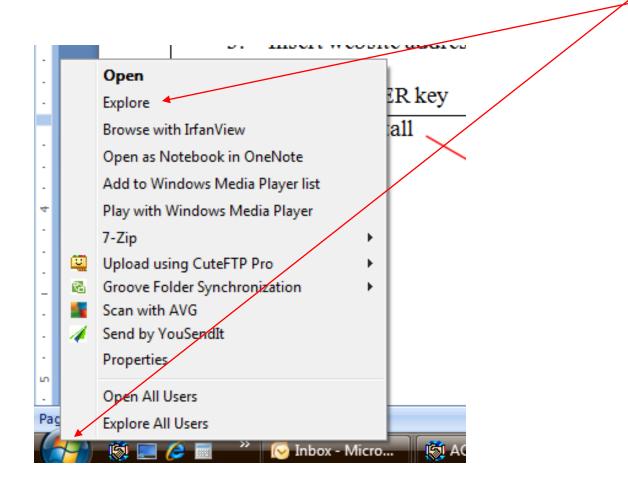


Docview Ingest Installation Instructions For XP & Vista Users

It is understood that users should have a basic knowledge of computers and terminology

Go to bottom left of your computer and right mouse click on START Then left mouse click on EXPLORE

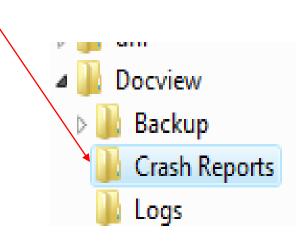


Create a new folder called DOCVIEW Within that folder create two new folders BACKUP LOGS Docview Backup Logs

If you do not already have a **shareable folder** where you put scanned or other type of image files of your crash reports, you will need to create such a folder. This folder can be anywhere on the network as long as all users can add, modify and delete files within it.

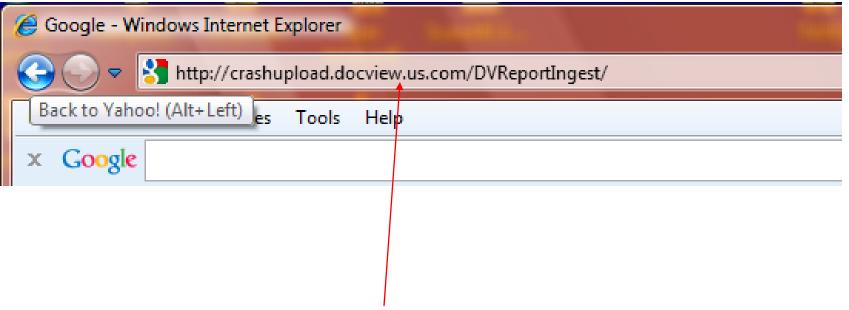
It can be on a server by itself or you can create a folder within the Docview folder

Companion Link
 Converted Music
 Crash Reports
 Dell
 detroit



Go to your Desktop or Start Menu and Click on the icon to open Internet Explorer

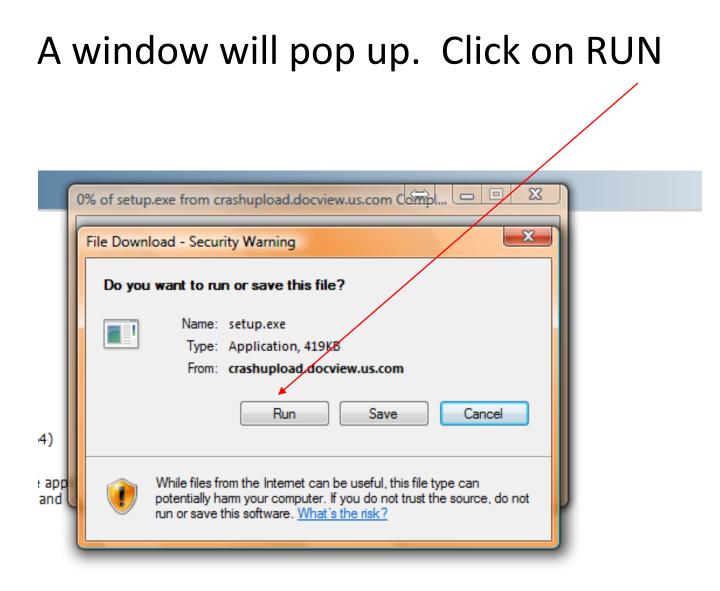




Insert website address provided to you in the letter

Touch ENTER key on your keyboard

Click on Install
Cocview Report Ingest
Docview, LLC Docview Report Ingest
Name: Docview Report Ingest
Version: 1.0.0.7 Publisher: Docview, LLC
The following prerequisites are required:
 Windows Installer 3.1 Microsoft .NET Framework 4 Client Profile (x86 and x64)
If these components are already installed, you can <u>launch</u> the application now. Otherwise, click the button below to install the prerequisites and run the application. Install
ClickOnce and .NET Framework Reso



ClickOnce and .NET Framework Resources

You may get a warning such as this. Click on RUN

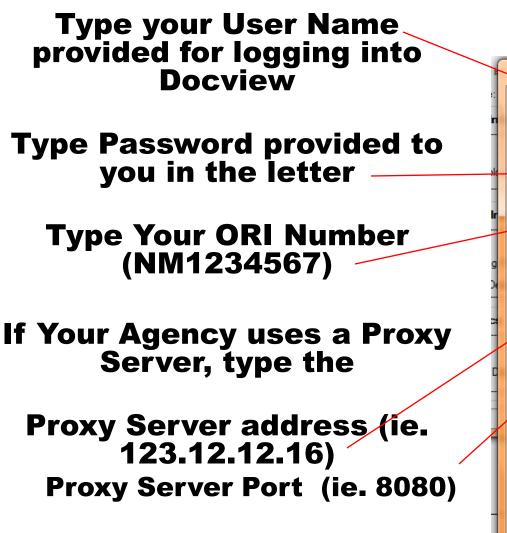
Internet	Explorer - Security Warning	x
The post	ublisher could not be verified. Are you sur are?	e you want to run this
	ame: setup.exe her: <u>Unknown Publisher</u>	Run Don't Run
8	This file does not have a valid digital signature should only run software from publishers you t <u>software to run?</u>	
Country	Smart Screen Filter checked this downlo	pad and did not report any

Once the application has been installed, you will seen the screen below. Click on "Edit"

Docview Report Ingest	And the second sec	
ile Edit		
Automatic Upload		
Automatic Upload is:	DISABLED	Tum Auto-Upload ON
Next Upload Time:	N/A	
Upload Folder Informa	ion	
Upload Folder:	C:\Upload\	
Files Ready for Upload:	FileCount	Upload All Files Now
dackup folger informa		
•	Invalid Path Specified. (C:\\	Jpload\Backup\)
Backup Folder:	Invalid Path Specified. (C:\\	Jpload\Backup\) Delete Backups Now
Backup Folder Informa Backup Folder: Backups in Holding Path Backup Files are Deleted:	Invalid Path Specified. (C:\l	
Backup Folder: Backups in Holding Path	Invalid Path Specified. (C:\l	
Backup Folder: Backups in Holding Path Backup Files are Deleted:	Invalid Path Specified. (C:\l	Delete Backups Now
Backup Folder: Backups in Holding Path Backup Files are Deleted: Current Statistics	Invalid Path Specified. (C:\l N/A BackupDays	Delete Backups Now

Click on "Configuration Options"

File Edit		
Auto Configuratio	on Options	
Automatic Upload is:	DISABLED	Tum Auto-Upload ON
Next Upload Time:	N/A	·
Upload Folder Informa	tion	
Upload Folder:	C:\Upload\	
Files Ready for Upload:	FileCount	Upload All Files Now
Backup Folder Informa	tion	
Backup Folder Informa Backup Folder:	ition Invalid Path Specified. (C:\Up	load\Backup\)
	Invalid Path Specified. (C:\Up	load\Backup\) Delete Backups Now
Backup Folder:	Invalid Path Specified. (C:\Up N/A	
Backup Folder: Backups in Holding Path	Invalid Path Specified. (C:\Up N/A	
Backup Folder: Backups in Holding Path Backup Files are Deleted:	Invalid Path Specified. (C:\Up N/A	Delete Backups Now
Backup Folder: Backups in Holding Path Backup Files are Deleted: Current Statistics	Invalid Path Specified. (C:\Up N/A BackupDays	Delete Backups Now



	Report Ingest Configuration						
6	Configuration Settings (Contact DocView Support for Assistance)						
n	Authentication						
	User Name	cbaffopd					
N	Set Password						
	Agency ORI	M11234567					
ir 🚽	Proxy Server	▼					
1	Proxy Server Port						
g	Proxy Usemame						
De	Proxy Passward						
		Test Authentication					
-							
	Folder Configuration						
C	Upload Directory	C:\Docview\Crash Reports\					
-	Backup Directory	C:\Docview\Backup\					
	Log File Directory	C:\Docview\Logs\					
1	Keep Backups For (Days)	30 🔹					
	Automatic Upload (Stop	/ Restart Automatic Upload if changed)					
	Application Startup	Run Automatic Upload mode when Application starts					
	Minimize on Start	Minimize the Application on Startup					
	Upload Frequency	Run Every (Minutes):					
		Run Daily at (HHmm):					
		Save Configuration Settings					

ALL OF THE ABOVE ARE CASE SENSITIVE

Click on "Test Authentication"

•	Report Ingest Configuration						
Configuration Settings (Contact DocView Support for Assistance)							
	Authentication						
	User Name	cbaffopd					
	Set Password						
	Agency ORI	MI1234567					
	Proxy Server						
	Proxy Server Port						
	Proxy Username						
	Proxy Password						
		Test Authentication					
	Folder Configuration						
	Upload Directory	C:\Docview\Crash Reports\					
	Backup Directory	C:\Docview\Backup\					
	Log File Directory	C:\Docview\Logs\					
	Keep Backups For (Days)	30 🗸					
	Automatic Upload (Stop	/ Restart Automatic Upload if changed)					
	Application Startup	Run Automatic Upload mode when Application starts					
	Minimize on Start	Minimize the Application on Startup					
	Upload Frequency	Run Every (Minutes):					
		Run Daily at (HHmm):					
		Save Configuration Settings					

You should get the following message. If not, call Chuck Baffo at 586-532-5555 for technical help

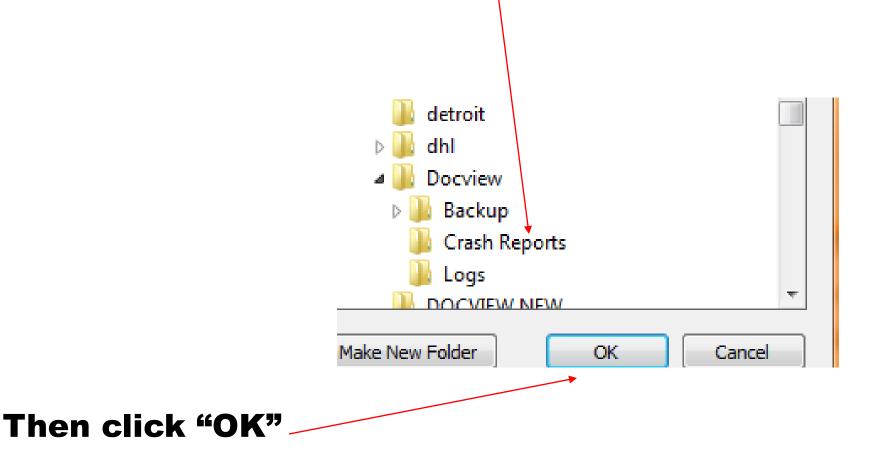


You will need to configure where certain folders are stored. Left Mouse click on the browse box for where the images of the crashes to upload are located. This is a shareable folder that should already be created.

(If you were using a version of Doclink where when you scanned reports, they were automatically uploaded without having to be stored in a shareable folder, you will need to create a shareable folder. See slide #4

🖳 Report Ingest Configurat	Report Ingest Configuration					
Configuration Settings (Contact DocView Support for Assistance)						
Authentication						
User Name	cbaffopd					
Set Password						
Agency ORI	MI1234567					
Proxy Server						
Proxy Server Port						
Proxy Username						
Proxy Password						
	Test Authentication					
Folder Configuration						
Upload Directory	C:\Docview\Crash Reports\					
Backup Directory	C:\Docview\Backup\					
Log File Directory	C:\Docview\Logs\					
Keep Backups For (Days)	30 🗸					
Automatic Upload (Stop	/ Restart Automatic Upload if changed)					
Application Startup	Run Automatic Upload mode when Application starts					
Minimize on Start	Minimize the Application on Startup					
Upload Frequency	Run Every (Minutes):					
	Run Daily at (HHmm):					
	Save Configuration Settings					

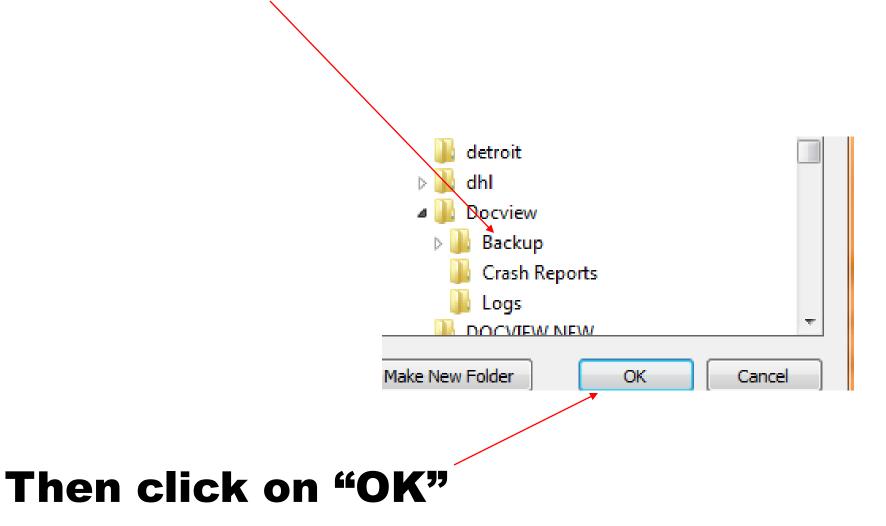
Click on the folder where you have stored the crash report



Click on the browse buttons for the Backup folder

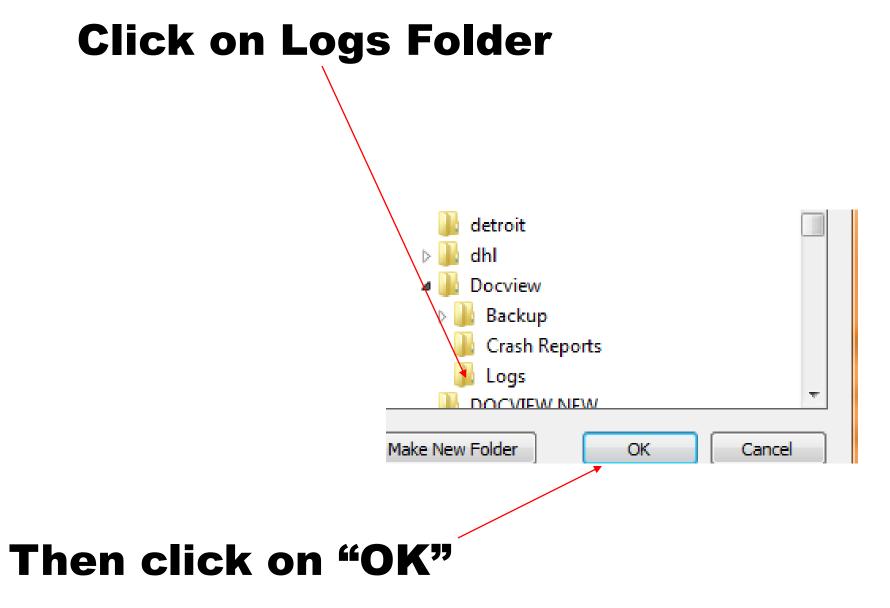
🖳 Report Ingest Configurat	tion					
Configuration Settings (Contact DocView Support for Assistance)						
Authentication						
User Name	cbaffopd					
Set Password	*******					
Agency ORI	MI1234567					
Proxy Server						
Proxy Server Port						
Proxy Usemame						
Proxy Password						
	Test Authentication					
Folder Configuration						
Upload Directory	C:\Docview\Crash Reports\					
Backup Directory	C:\Docview\Backup\					
Log File Directory	C:\Docview\Logs\					
Keep Backups For (Days)	30 -					
Automatic Upload (Stop	A Restart Automatic Upload if changed)					
Application Startup	Run Automatic Upload mode when Application starts					
Minimize on Start	Minimize the Application on Startup					
Upload Frequency	Run Every (Minutes):					
	Run Daily at (HHmm):					
	Save Configuration Settings					

Click on Backup Folder



Click on the browse buttons to designate Log File Directory

🖳 Report Ingest Configura	tion						
Configuration Settings (Contact DocView Support for Assistance)							
Authentication							
User Name	cbaffopd						
Set Password	******						
Agency ORI	MI1234567						
Proxy Server							
Proxy Server Port							
Proxy Usemame							
Proxy Password							
	Test Authentication						
Folder Configuration							
Upload Directory	C:\Docview\Crash Reports\						
Backup Directory	C:\Docview\Backup\						
Log File Directory	C:\Docview\Logs\						
Keep Backups For (Days)	30 🗸						
Automatic Upload (Stop	o / Restart Automatic Upload if changed)						
Application Startup	Run Automatic Upload mode when Application starts						
Minimize on Start	Minimize the Application on Startup						
Upload Frequency	Run Every (Minutes):						
	Run Daily at (HHmm):						
	Save Configuration Settings						

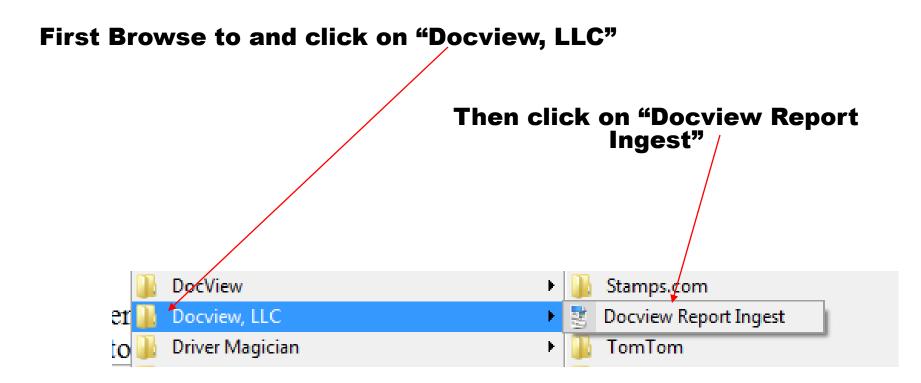


Click on "Save Configuration Settings" Then click on "X" at top right to close this window

•5	Report Ingest Configurat	ion 📃						
Configuration Settings (Contact DocView Support for Assistance)								
	Authentication							
	User Name	cbaffopd						
	Set Password							
	Agency ORI	MI1234567						
	Proxy Server							
	Proxy Server Port							
	Proxy Usemanie							
	Prox Password							
		Test Authentication						
	Folder Configuration							
	Upload Directory	C:\Docview\Crash Reports\						
	Backup Directory	C:\Docview\Backup\						
	Log File Directory	C:\Docview\Logs\						
	Keep Backups For (Days)	30 -						
		/ Restart Automatic Upload if changed)						
	Application Startup	Run Automatic Upload mode when Application starts						
	Minimize on Start	Minimize the Application on Startup						
	Upload Frequency	Run Every (Minutes):						
		Run Daily at (HHmm):						
		*						
		Save Configuration Settings						

Verify that the upload folder is where you put your crash \Leftrightarrow X Docview Report Ingest 5 report images File Edit Automatic Upload Automatic Usload is: DISABLED fum Auto-Upload ON Number of files ready for upload dth will correspond to number of Next Upload Time: N/A scanned batches that are in this Upload Folder Information folder at this time C:\Docview\Crash Reports\ Upload Folder: Files Ready for Upload: 0 Upload All Files Now Backup Folder Information Backup Folder: C:\Docview\Backup\ Backups in Holding Path 2 Delete Backups Now Backup Files are Deleted: Every 30 Days When done, close window by Current Statistics clicking on "X" at top right C:\Docview\Logs\ LoaFile Folder: View Log Files by Date: View Log File Docview Report Ingest v.1.0.0.7

Your new Docview software is fully installed and can be found in the Start Programs at bottom left



To create a shortcut on your desktop, go to START at bottom, Left Click on Docview, LLC" left then Right Click on "Docview Report Ingest"

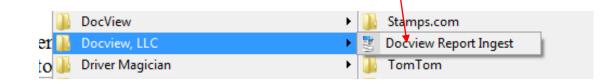
Then Left Click on "Send To"

Then Left Click on "Desktop"

		_				
Docview, LLC	•	ġ.	Docv	Open	1	F
Driver Magician	•		Tom 🔟	Scan with Malwarebytes' Anti-Malware		
Dropbox	•		Tou	-		
Elaborate Bytes	•		Turb	Restore previous versions		
Extras and Upgrades	•		Turb	Send To 🕨	8	Bluetooth device
ffdshow	•		Turb	Cut	- and	Compressed (zipped) Folder
FileZilla FTP Client	•		Turb		-	Desktop (create shortcut)
Games	•		Turb	Сору	1	Documents
GlobalSCAPE	•		Turb	Create Shortcut		Fax Recipient
GoodSync V6	•		Turb	Delete		Mail Recipient
Google Chrome	•		USP:	Rename	9	
Google Earth	•		VGA		æ	palmOne Quick Install
HijackThis	•		Wine	Sort by Name	1	Send by YouSendIt
InterCall Unified Meeting	•	32	ACD	Properties	8	Skype
IrfanView	•	Х	Acrobat.o	com	-	Floppy Disk Drive (A:)

At any time of the day, once you are done scanning or putting PDF files into the Crash Reports directory for uploading, you may go to either the Start at bottom left of desktop, or to the Icon on the desktop if you created a shortcut, to be able to upload your reports



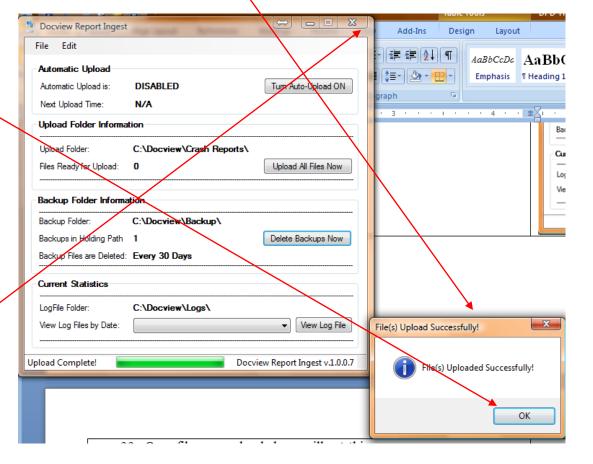


Click "Upload All Files Now" to upload reports to **Docview** - - X \Leftrightarrow Docview Report Ingest File Edit Automatic Upload DISABLED Turn Auto-Upload ON Automatic Upload is: Next Upload Time: N/A Upload Folder Information Upload Folder: C:\Docview\Crash Reports\ Files Ready for Upload: Upload All Files Now 3 Backup Folder Information Backup Folder: C:\Docview\Backup\ Delete Backups Now Backups in Holding Path 2 Backup Files are Deleted: Every 30 Days Current Statistics Notice that the number of files to upload will become LogFile Folder: C:\Docview\Logs\ View Log Files by Date: View Log File zero after uploading Ŧ Docview Report Ingest v.1.0.0.7

Once files are uploaded you will get this message

Click "OK"

Then close the software window by clicking on on the "X" at the top right



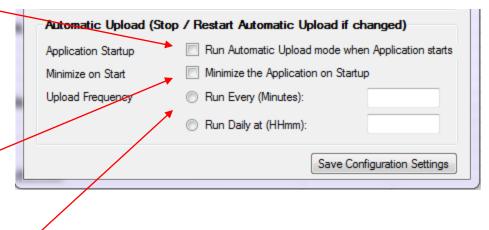
The Ingest application also has the ability to upload your crash reports automatically. To set this up, return to the Configuration screen by clicking the 'Configuration Options' item from the Edit menu.

Docview Report Ingest		
File Edit Auto	n Options	
Automatic Upload is: Next Upload Time:	DISABLED N/A	Tum Auto-Upload ON
Upload Folder Informat	ion	
Upload Folder:	C:\Upload\	
Files Ready for Upload:	FileCount	Upload All Files Now
Backup Folder Informa	tion	
Backup Folder:	Invalid Path Specified. (C:\Uplo	ad\Backup\)
Backups in Holding Path	N/A	Delete Backups Now
Backup Files are Deleted:	BackupDays	
Current Statistics		
LogFile Folder:	Invalid Path Specified. (C:\Uplo	oad\Logs\)
View Log Files by Date:		✓ View Log File
	Docvie	w Report Ingest v.1.0.0.7

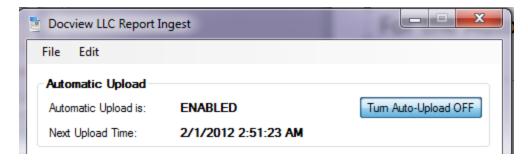
The Report Ingest application has several features designed to allow you to automatically upload your Crash Reports while the application is running.

- It can be set to switch into Automatic Upload mode whenever it is opened.
- The application can be set to minimize itself to the tray when it is started (this is usually used in conjunction with Automatic Upload mode).
- When in Automatic Upload mode, the application can be set to upload files at a particular time of day or at a set
 interval / number of minutes.

Once you have set your desired configuration, click the 'Save Configuration Settings' button.



Once the Automatic Upload feature has been enabled, you will see the upload schedule status on the main application window, as shown:



For the Automatic Upload feature to work, the Report Ingest application must not be closed. You can, however, minimize the application to your System Tray by clicking the Minimize button, shown with the _____

Minimize
Tum Auto-Upload ON

The application will minimize to your System Tray. You can restore it to normal size by double-clicking on the tray icon.

